

Terms & Conditions

Effective Date: 08 September 2025

Company: Tenorra Labs Private Limited ("Company", "we", "our", "us")

Website: <https://tenorralabs.com>

Parent Brand: Tenorra Labs is the parent company of Zappo and other upcoming products.

1. Acceptance of Terms

By accessing or using our website, platforms, mobile applications, or services ("Services"), you agree to be bound by these Terms & Conditions. If you do not agree, you must not use our Services.

2. Eligibility

You must be at least 18 years old or the age of majority in your jurisdiction to use our Services. If you are under 18, you may only use the Services with the involvement of a parent or guardian.

3. Use of Services

- You agree to use our Services only for lawful purposes.
 - You may not misuse, disrupt, or interfere with our platforms, networks, or security.
 - Unauthorized use, including data scraping, automated bots, or fraudulent activity, is strictly prohibited.
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4. Intellectual Property

- All content, trademarks, logos, software, and designs on our website and Services are the property of Tenorra Labs Private Limited or its affiliates.
 - You may not copy, reproduce, distribute, or create derivative works without our prior written consent.
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5. User Content

- By submitting any content (e.g., text, images, feedback) to our Services, you grant Tenorra Labs a worldwide, royalty-free, non-exclusive license to use, modify, and display such content for operational and promotional purposes.
 - You are solely responsible for the content you share and warrant that you have the right to do so.
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6. Third-Party Services

Our Services may contain links or integrations with third-party services. We are not responsible for the availability, accuracy, or practices of these third-party platforms.

7. Privacy Policy

Your use of our Services is also governed by our [Privacy Policy]. Please review it to understand how we collect, use, and safeguard your information.

8. Disclaimers

- Our Services are provided on an "as is" and "as available" basis.

- We make no warranties or representations regarding the accuracy, reliability, or availability of our Services.
 - We disclaim liability for interruptions, errors, or damages arising from your use of the Services.
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9. Limitation of Liability

To the maximum extent permitted by law, Tenorra Labs shall not be liable for any indirect, incidental, consequential, or punitive damages, including loss of data, revenue, or profits, arising from your use of our Services.

10. Indemnification

You agree to indemnify and hold harmless Tenorra Labs, its directors, employees, and affiliates from any claims, damages, or expenses resulting from your misuse of our Services or violation of these Terms.

11. Termination

We reserve the right to suspend or terminate your access to our Services at any time, with or without notice, for conduct we believe violates these Terms or is harmful to the Company or others.

12. Governing Law

These Terms are governed by and construed in accordance with the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts in cities we launched..

13. Changes to Terms

We may update these Terms & Conditions from time to time. Any changes will be effective upon posting on our website, with the "Effective Date" updated accordingly.

14. Contact Information

For questions, concerns, or legal notices, please contact:

Tenorra Labs Private Limited

Website: <https://tenorralabs.com>

Email: contact@tenorralabs.com

Registered Address: TENORRA LABS PVT LTD, 123 C, WARD NO.23, Thalassery, Kannur, Kerala - 670101